



**Massachusetts Bay  
Transportation Authority**

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## **Chelsea Transit Options**

**September 2018**



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## Overview

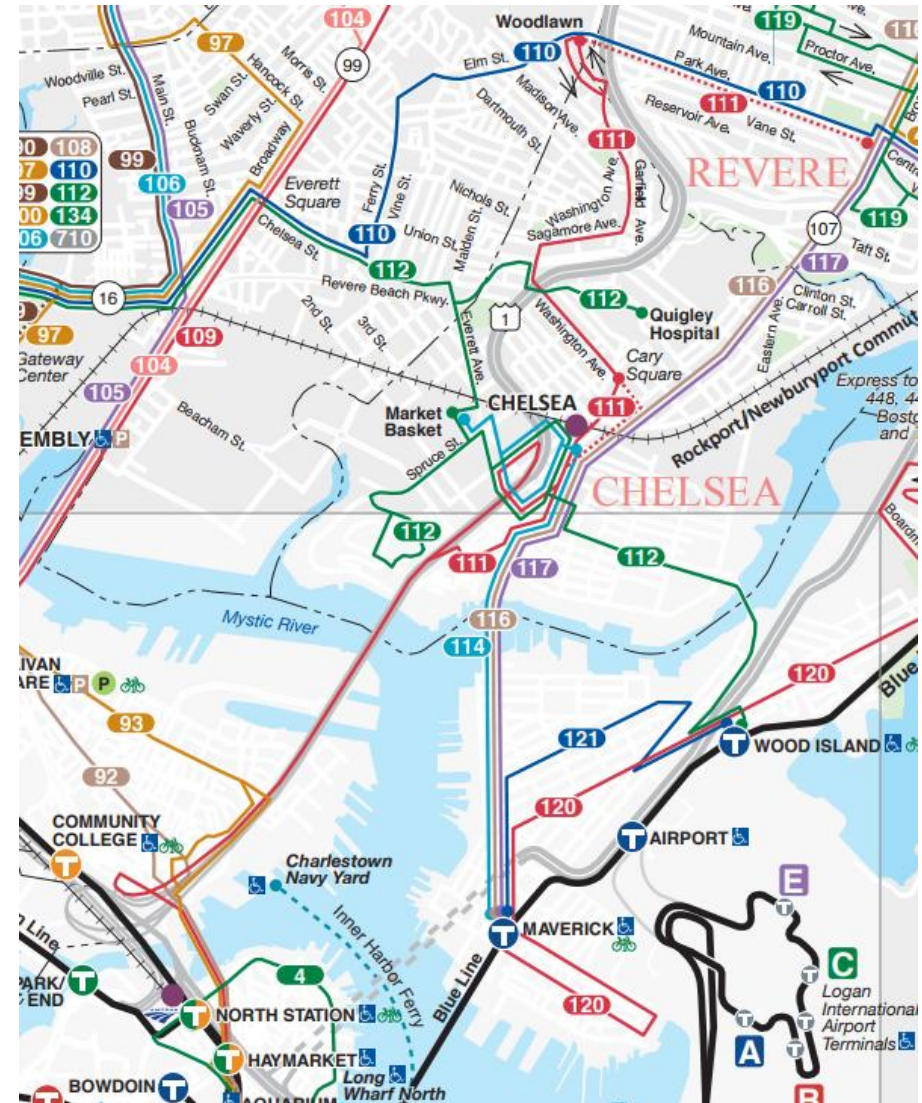
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- Route 111 – Background and Context
- Passenger Comfort & Crowding
- Investment in Chelsea since Spring 2018
- Service Investment in Silver Line 3 to Chelsea (SL3)
- What other communities are exploring to improve the bus network
- Next Steps



## Route 111 – Background and Context

- Primary link between Chelsea and Boston
- Third highest ridership MBTA bus route
- Serves 11,800 passengers per weekday
- Buses on route at peak: 16
- Buses on route off-peak: 8
- Total weekday trips: 409
- Scheduled headway during peak: 10 minutes
  - Actual headway, September 2017:
  - Actual headway, September 2018:





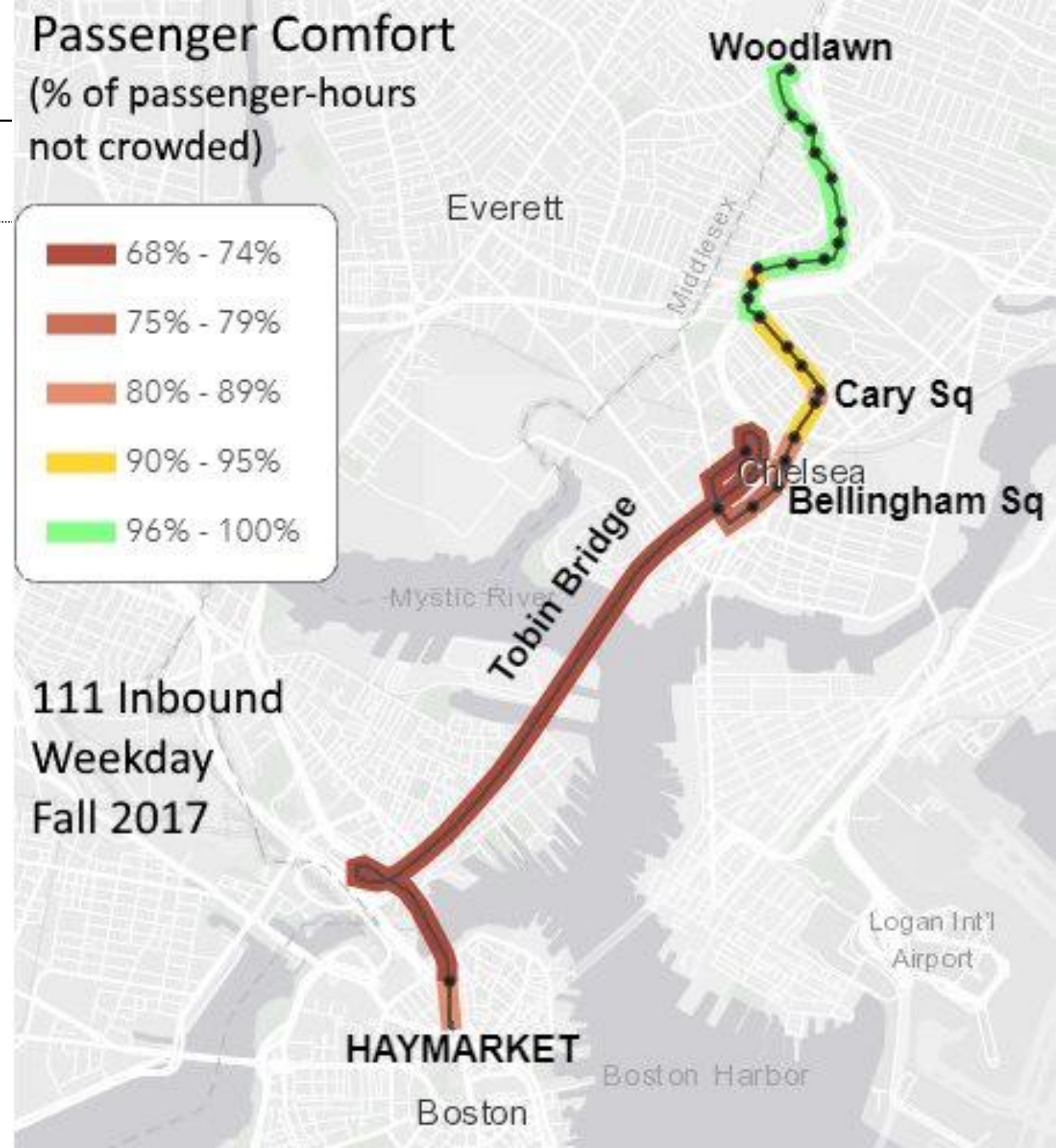
## Passenger Comfort & Crowding



Passenger Comfort  
(% of passenger-hours  
not crowded)



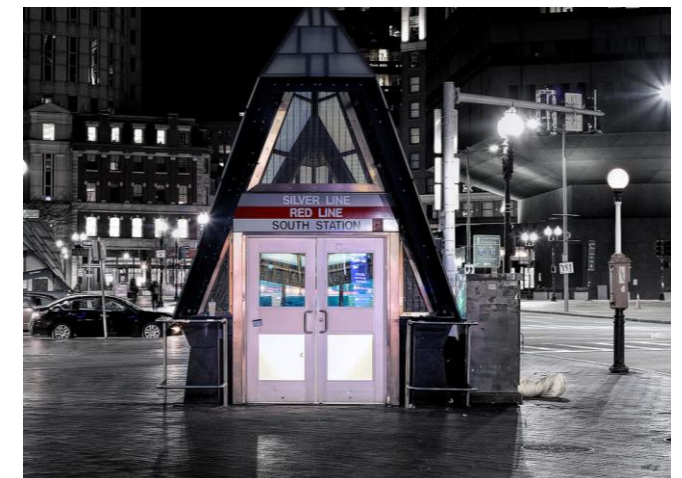
111 Inbound  
Weekday  
Fall 2017





## Investment of over \$74.5M in Chelsea since Spring 2018

- **April 1, 2018**
  - Early Morning – Service added to Route 117
- **April 21, 2018: \$74.5M**
  - Chelsea Gateway Silver Line Service – 4,500 riders per day
- **June 2018**
  - Increased transparency - matching schedules with actual service delivery
- **September 2018**
  - Five additional operators
  - Dedicated people and vehicles to Route 111
  - Late Night - More service between 10pm and 12am on Route 111 and more service on Route 116 and 117







## Service Investment in Silver Line 3 to Chelsea (SL3)

### ✓ COMPLETE - Phase I: \$56M

- Four new stations in Chelsea dedicated to providing SL3 service
  - Chelsea Station
  - Bellingham Square
  - Box District
  - Eastern Avenue

### • UNDERWAY - Phase II: \$18M

- Relocation of the Chelsea Commuter Rail Station to the Chelsea Gateway Silver Line stop
- **4,500 riders/weekday**
  - 40% new riders; 60% from other routes





# What other communities are exploring to improve the bus network



City of Boston - Washington Street, between Forest Hills and Roslindale Square



Everett Level Boarding



Everett Dedicated Bus Lane



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# Transit Options Once Bridges Are Under Construction

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## - **Rapid Bus Transit SL3**

- Provides riders with connections to Blue Line (Airport Station), Red Line, (South Station), Seaport and Downtown
- Projection is that up to 2,000 riders (>15%) will transfer from 111 to SL3

## - **Commuter Rail**

- Approximately 40% of 111 trips start/end within one quarter mile of Chelsea station and North Station
- Already began accepting Charlie Cards at Chelsea Commuter Rail Station June 1 and will continue at least through August 2019
  - Working to improve Keolis Conductor knowledge
  - Signage being added at bus stops
- Current CIP includes funding for accessibility and other improvements at Chelsea station





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## Next Steps

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- Continue to implement change through quarterly service updates and the Better Bus Project.
- Continue enhanced oversight along Route 111 to ensure consistent resourcing levels.
- Explore partnership opportunities with the City of Chelsea.